		2014 R'000	2013 R'000
19.	**OPERATING PROFIT**		
	The following items have been charged/(credited) in arriving at operating profit:		
	Acquisition-related costs	**2 901**	98
	Advertising and promotional expenses	**19 173**	11 079
	Amortisation of intangible assets	**95 004**	78 930
	Audit fees – services as auditors	**14 367**	11 816
	Audit fees – other	**1 578**	942
	Bank charges	**7 670**	5 344
	Communication costs	**5 143**	6 290
	Consulting fees	**25 230**	17 533
	Courier and postage	**4 103**	3 311
	Depreciation	**36 976**	36 911
	Foreign exchange profit*	**(16 458)**	(8 101)
	Impairment of loans	**1 761**	8 400
	Impairment of trade receivables	**4 164**	8 381
	Impairment of trade receivables – provision	**1 564**	(4 386)
	Impairment of intangible assets	**1 073**	—
	Impairment of property, plant and equipment	**129**	3 408
	Impairment of inventory	**411**	1 453
	Insurance	**7 081**	6 491
	IT infrastructure costs and computer-related costs	**22 756**	19 480
	Legal fees	**25 311**	34 595
	Local travel	**6 157**	6 459
	Profit on disposal of subsidiaries	**—**	(120)
	Profit on disposal of joint ventures	**—**	(2 273)
	Management fees paid	**5 324**	2 208
	Management fees received*	**(879)**	(923)
	Motor vehicle expenses	**9 500**	8 886
	Operating lease rentals – equipment	**2 367**	3 568
	Operating lease rentals – premises	**31 093**	29 948
	Overseas travel	**3 194**	2 891
	Printing and stationery	**1 826**	1 758
	Profit on disposal of property, plant and equipment*	**(287)**	(789)
	Repairs and maintenance	**11 273**	10 897

** Included in other income on the Group statement of comprehensive income.*